

Friendly Planet Travel, Inc.

Frequently Asked Questions about Cruceros Australis Cruises

What sorts of clothes should I take?

We want your stay on our cruise ship to be comfortable. We recommend sports clothing for both women and men. Summer nights and sometimes during the days the Patagonia climate is cold. We recommend sweaters, jackets, pants and rain garments during the excursions. For exploring and walking, gloves and a pair of firm shoes or boots are suitable. You will be able to borrow rubber boots in your shoe size on board. Waterproof trousers available for about \$50. If you don't have clothing or gear that looks like the picture, you'll surely be able to "wing it" with your own Winter clothing!

What is included in the cruise rate?

- Breakfast, lunch and dinner.
- Free Bar
- All activities inside the ship.
- Whiskey and hot chocolate during the excursions.
- Daily land excursions as scheduled by the ships.

What will we see during the cruise?

- Navigation through the legendary Strait of Magellan and Beagle Channel.
- Navigation through the glaciers and fjords of the Darwin Mountain Range.
- The areas declared by the United Nations as the most virgin ones in the world.
- Flora and Fauna of great beauty: native forests, sea lions, elephant seals, cormorans, exotic flowers, southern dolphins, etc.
- One of the largest penguin colonies in the southern hemisphere.
- The mystical Cape Horn.

What is seen in each of the expeditions?

- Ushuaia
- Cape Horn
- Wulaia Bay
- Gunther Pluschow Glacier (Via) – Aguila Glacier (Stella)
- Magdalena Island or Martha Island depends on the penguin season.
- Punta Arenas

What kind of lectures are there on the cruise?

- Navigation routes
- Marine mammals
- Flora and fauna of the Magellan region
- The Strait of Magellan
- Glaciology
- Magellan penguins
- The Beagle Channel
- Aborigines of Patagonia

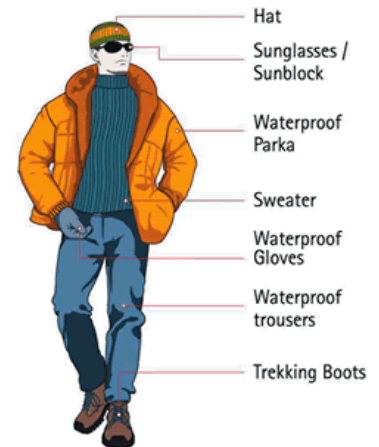
Do we always disembark at Cape Horn National Park?

Disembarkation at Cape Horn National Park is subject to weather conditions. Disembarkation success rate for this excursion last season was 70%.

Are penguins seen throughout the whole season?

No, penguins normally can be seen from early October through early April. Then, they migrate to the North.

REQUIRED CLOTHING FOR THE EXPEDITIONS



Is there a shop on board?

Our ships have nice shops where you will find exclusive designs in sportswear, souvenirs and different gift items, specially created for Cruceros Australis.

Should we tip on board?

Tips are at the discretion of the passenger. We suggest US\$ 15 per night per passenger, to be deposited at the reception lounge on the last day of the cruise.

What will the climate be like?

During the Cruise season, the temperature fluctuates between 5 and 15 degrees centigrade (41 and 59 Fahrenheit degrees)

Are there safety boxes available?

The ships are not responsible for loss of money, travelers checks, jewels or other valuables. For your comfort and security we have safety boxes in each cabin.

What is the kind of electricity on board?

Cabins are equipped with 220 volt plugs. In bathrooms, there are plugs for both 220 volts and for 110 volts.

Which is the official language?

Official languages on board are Spanish and English. However, you may find guides speaking French, German and Italian.

How can I pay on board?

Items purchased at the shop such as souvenirs, videos, sportswear and others can be paid with MasterCard, Visa, American Express, Diners credit cards, traveler's checks, US dollars, Euros, Argentinean pesos or Chilean pesos.

Is there first aid care on board?

We have personnel on board who are qualified to provide first aid attention and care to passengers if required.

Are there hair dryers on board?

You will find hair dryers on each cabin bathroom.

Are there elevators on board?

The ship does not have elevators or equipment necessary for the handicapped.

Is smoking allowed on board?

Smoking is only allowed in the ship's outer decks due to Chilean law 20.105, which forbids smoking indoors.

Is there Internet connection on board?

We do not have Internet service on board.